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Organisation de Coopération et de Développement Economiques  
Organisation for Economic Co-operation and Development

07-Sep-2004

English - Or. English

DIRECTORATE FOR SCIENCE, TECHNOLOGY AND INDUSTRY  
COMMITTEE FOR INFORMATION, COMPUTER AND COMMUNICATIONS POLICY

## Working Party on Telecommunication and Information Services Policies

OECD Workshop on developing broadband access in rural and remote areas

Agenda and Registration Package

Porto, 25-26 October

*This document is a revised version of the document "Developing Broadband Access in Rural and Remote Areas", DSTI/ICCP/TISP(2004)7. It contains the registration package and an updated agenda with speakers' names for the OECD Workshop on Developing Broadband Access in Rural and Remote Areas, to be held in Porto, Portugal (23-26 October).*

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PRESIDÊNCIA DO CONSELHO DE MINISTROS  
*Unidade de Missão Inovação e Conhecimento*

*July 2004*

Dear Madam(s) / Sir(s),

On behalf of the Minister Assistant to the Prime Minister and in coordination with OECD, I am very pleased to invite representatives of all OECD delegations to attend the Workshop on developing broadband access in rural and remote areas, which will take place in Portugal in the city of Porto on the 25<sup>th</sup> – 26<sup>th</sup> October 2004.

This event will take place in a moment of significant interest on this subject, not only by governmental entities and market players, but also by the public opinion.

In fact, the availability of broadband services in rural and remote areas is presently one of the key aspects of many national broadband strategies. Worldwide, several initiatives have been launched to increase broadband coverage in under-served areas: some market driven, others as a result of State intervention.

During the OECD Workshop in Porto, world experts will share their experiences and discuss the practical aspects of some of the main projects and initiatives that are presently being undertaken in a strategic area for the promotion of sustained economic growth.

You will find enclosed the draft Workshop agenda, as well as the registration form and all necessary information regarding the venue. A revised agenda with speaker's names will be circulated shortly.

Yours faithfully,

Diogo Vasconcelos

President of UMIC

Innovation and Knowledge Society Mission Unit  
Presidency of Council of Ministers

Taguspark, Edifício Inovação I, Sala 124  
2780-920 Porto Salvo – Portugal  
Tel: +351 21 391 84 00 – Fax: +351 21 391 84 48  
<http://www.unic.pcm.gov.pt/>

***Developing broadband access in rural  
and remote areas***

**OECD Workshop**

**Porto, Portugal**

**25<sup>TH</sup> – 26<sup>TH</sup> October 2004**

Hosted by:

**Portugal**

**The Presidency of Council of Ministers  
Innovation and Knowledge Society Mission Unit**



Taguspark, Edifício Inovação I, 2º, Sala 124  
2780-920 Porto Salvo – Portugal  
Tel: +351 21 391 84 00 - Fax: +351 21 391 84 48  
[www.unic.pcm.gov.pt](http://www.unic.pcm.gov.pt)

WITH THE INITIAL ASSISTANCE OF:

**Porto Convention & Visitors Bureau**



Porto Convention & Visitors Bureau  
Av. Inferior à Ponte D. Luís I, 53 1º  
4050-074 Porto Portugal  
Tel: ++ 351 22 3326751  
Fax: ++ 351 22 3326752  
Website: [www.portocvb.com](http://www.portocvb.com)

EVENT COORDINATED BY:

**Diventos – Congressos e Eventos, Lda**



Diventos – Congressos e Eventos, Lda  
Rua da Paz, 66 – 2º, sala 24  
4050-461 Porto Portugal  
Tel: ++ 351 22 6076299  
Fax: ++ 351 22 6076299  
Website: [www.diventos.com](http://www.diventos.com)

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# 1. REGISTRATION FORM

**Note: This form is for workshop registration, as well as for hotel reservations and payments if requested by the participants**

1. Please register me for the Workshop on “Developing broadband access in rural and remote areas” (Porto, 25-26 October 2004):

**Family Name/First Name/Mr./Ms./Dr:**

**Position/Organisation:**

**Contacts:**

Address:

City: Post Code: Country:

Tel: (+ ) Fax: (+ ) E-mail:

2. Events I will attend:

**Pre-tours:**

Douro Valley   
Porto

**25<sup>th</sup> October 2004:**

Workshop   
Douro Cruise   
Dinner at Port Wine Cellar

**26<sup>th</sup> October 2004:**

Workshop   
Dinner at Bolsa .....

3. Accommodation / Hotel Reservations:

I have made reservation and payment on my own .....

I want to make reservation and payment through your agency .....

*(to fill remaining of section 3 only in case hotel reservation and payment are made through appointed agency)*

**Please, reserve me a room in one of the Workshop recommended hotels:**

Hotel:

Date of arrival: Date of departure:

Type of room (single/double):

**Payment Terms:**

*Special Workshop rates on recommended hotels, described on pages 16 - 20  
Total payment upon confirmation of reservation*

**1. CREDIT CARD**

Please debit my credit card for the amount of € ,

AMERICAN EXPRESS       VISA       MASTERCARD

Cardholder's full name:

Card No:      **Security N°**      (the three last numbers refer to the last digits, on the right of the signature panel of your card)

Expiry Date:      /

Address:

City:      Zip code:      Country:

Tel: (+      )      Fax: (+      )      E mail:

**2. BANK TRANSFER**

Total amount of € ,

Diventos – Congressos e Eventos, Lda

BPN – Banco Português de Negócios

SWIFT - BPNPPTPL

NIB: 0079 00000 45109841 0184

Date:

Signature:

**I hereby indicate contacts for all reservation procedures and interactions with agency:**

Name:

Tel: (+      )      Fax: (+      )      E mail:



**4. Other relevant information:**

(e.g. food allergies, vegetarian preferences, other)

Date:

Signature:

---

**PLEASE RETURN THIS REGISTRATION FORM BY THE 10<sup>th</sup> SEPTEMBER 2004 TO:**

**Diventos – Congressos e Eventos, Lda**  
**Rua da Paz, nº 66 S/24 – 4050-461 Porto**  
**Tel. + 351 22 607 62 90 Fax. + 351 22 607 62 99 E-mail: [diventos@diventos.com](mailto:diventos@diventos.com)**

**OBS:** Delegates should note that the pre-reservations at hotels made specifically for the Workshop participants have been extended until the 24<sup>th</sup> September. After that date, all reservations and hotel payments can still be made through the designated agency and still benefit from the special rates negotiated. However, after the 24<sup>th</sup> September no guarantee of vacancy can be given to participants prior to the booking and payment process.



## 2. WORKSHOP VENUE AND AGENDA

## 2.1. WORKSHOP VENUE

The Workshop will take place in the Auditorium of the Serralves Foundation.

During the two days of the event, lunch will be offered by the hosting country and served in Serralves, at Casa do Jardim.

The *Serralves* Foundation is located in the new centre of Porto.

### Address and contacts:

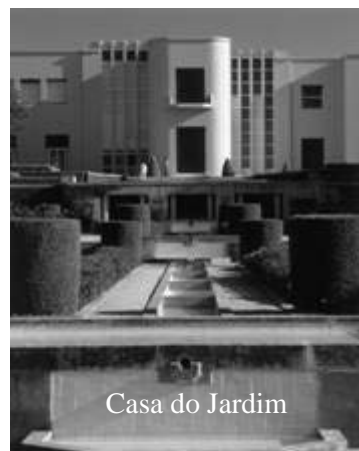
Rua D. João de Castro, 210  
4150-417 Porto  
Ph: +351 22 615 65 00 Fx: +351 22 615 65 33

**(for map of the site, please see section 4.2. Hotel Location)**

Website: [www.serralves.pt](http://www.serralves.pt)

The **Serralves Foundation** is a private institution, which aims to stimulate interest in contemporary art and environmental issues. Housed in a 1930s mansion, surrounded by an 18 acre area of gardens, wood and farmland, The *Serralves* Foundation is a site of unique stature in Portugal.

Some of the most renowned international artists of the 1930's contributed to the design and construction of the house and park, including *Charles Siclis*, the architect; *Jacques Grèber*, the landscape architect, and decorators such as *Brandt*, *Lalique*, *Leleu*, *Perzel*, *Porteneuve* and *Rihmann*. The final design of the house (1940) was the work of *Marques da Silva*, a well-known Portuguese architect.



**DAY 1: Monday, 25 October, 2004**

**8:30 - 9:00 REGISTRATION**

**9:00 - 9:30 WELCOME:**

Portugal: Host country welcome and introduction  
Nuno Morais Sarmiento, Minister of State and Minister for the Presidency, Portugal  
Basilio Horta, Ambassador, Permanent Representative to the OECD, Portugal  
Diogo Vasconcelos, President of UMIC (Innovation and Knowledge Society Mission Unit), Portugal

OECD: Welcome and introduction  
Pekka Lindroos, Head of ICCP Division, OECD  
Sam Paltridge, Principal Administrator, EAS Division, OECD

**SESSION 1: Equipping Rural Broadband Networks**

9:30 - 10:50 This session will examine trends in technological development which can be used to provide broadband access to rural and remote areas. Speakers from leading manufacturers will present the latest developments and projections concerning rural coverage across a range of platforms including DSL, fibre networks, cable modem networks, fixed wireless networks.

Chair: Dietmar Plesse, Chair OECD Working Party on Telecommunications and Information Services Policy and Ministry of Economics and Labour, Germany

Peter Linder, Technical Director, Wireline Business Unit Systems, Ericsson, Sweden

Jean Pierre Lartigue, Vice President, Marketing & Communications, Access Networks Division, Alcatel, France

Viplob Syngal, Director for Wireless Mesh Networks, Nortel, United Kingdom

Paolo Campoli, Director, Solutions Marketing, Cisco, Italy

**10:50 - 11:10 Coffee Break**

**SESSION 2: Rural and remote broadband access through xDSL and Cable**

11:10 - 12:30 The session will examine opportunities and challenges to the upgrading of networks with the largest customer bases, using platforms such as DSL and cable modems, as well as extending coverage with fixed wireless into rural and remote areas. The session will also look at practical initiatives which have been introduced by the private sector concerning the expansion of these services/networks to less populated areas.

Chair: To be confirmed

Trish Jones, General Manager, Regional Broadband Partnerships, BT, United Kingdom

Tony Warren, Group Manager, Regulatory Strategy, Telstra, Australia

Rudy Lesser, Vice President Marketing, Alvarion, United States

**12:30 - 13:40 Lunch break**

**SESSION 3: Wireless Technologies and New Entrants in the Broadband Rural Market**

13:40 - 15:00 This session will examine practical examples and models of new entry by the private sector in rural and remote areas for the provision of broadband access. The focus will be on examining innovative solutions by small companies who are providing service to less populated areas. The technologies used are often fixed wireless services resulting in the emergence of regional wireless Internet service providers (WISPs).

Chair: João da Silva, Director, DG Information Society, European Commission

NextNet Wireless, (Speaker's name to be confirmed), United States

Per Thorvaldsen, Department Manager, System Design, NERA, Norway

Jean-Claude Beauchemin, Chef de l'unité Collectivités territoriales, ART, France

**15:00 - 15:15 Coffee break**

**SESSION 4: Emerging Platforms for Rural and Remote Access**

15:15 - 16:30 This session will continue the examination of new entry by the private sector in rural and remote areas for the provision of broadband access but with an emphasis on other emerging platforms, such as electricity networks, WiMAX and the role satellites can play. Speakers will discuss technology choices and how different technologies can work together to provide broadband solutions (e.g. satellite/wifi, powerline/wifi and so forth).

Chair: Anne Ståhl Mousa, IT- strategist, Local authority of Gotland, Sweden

Giuliano Berretta, Chairman of Eutelsat, Eutelsat, France

Christian Morales, Vice President & General Manager, Europe, Middle East & Africa, Intel

Jose Carlos Serrano, Project Leader PLC, ENDESA Net Factory, Spain

**SOCIAL EVENT:**

17:30 Transportation from the hotels to Porto docks. Small Douro cruise  
**destination:** Port wine cellars at Vila Nova de Gaia  
(located on the opposite bank of the Douro river).

19:30 Visit to a Port Wine Cellar/Lodge, followed by dinner at the Cellar/Lodge.

**DAY 2: Tuesday, 26 October 2004**

**SESSION 5: The role of government and the private sector**

9:00 - 10:45 This session will build on the OECD Council's Broadband Statement in relation to the provision of rural broadband access. This would include discussion of the role of government and the private sector. Further issues to be discussed include when and how governments should intervene and whether this should be on the demand or supply side; local and regional models for sustainable broadband deployment and operation in rural areas – direct public investment, public-private partnerships, etc.; highlighting best practices in terms of not distorting potential competitive outcomes. Consideration will also be given to the issues that arise with municipal or provincial networks.

Chair: Jozef Cornu, Executive Assistant to the Chairman and CEO and Member of the Board of Directors of Alcatel, Alcatel France

Charles Glass, Office of Spectrum Management, Department of Commerce, National Telecommunications and Information Administration, United States

Dirk H. van der Woude, Responsible for ICT Strategy & Policy, City of Amsterdam, Citynet, Netherlands

Björn Björk, IT- strategist, Swedish Association of Local Authorities, Sweden

**SESSION 6: Government Programmes and Rural broadband**

11:00 - 12:45 In this session OECD governments will outline their policy initiatives in the area of rural broadband. Examples include demand aggregation schemes, financial intervention as well as how information is collected to inform policy making. In addition, case studies and practical examples of the provision of broadband to particular communities will be presented.

Chair: To be confirmed

Portugal (speaker's name to be confirmed), Portugal

Sue Baxter, Director, Broadband Aggregation Project, DTI, United Kingdom

Peter Hill, Director of BRAND (Broadband for Rural and Northern Development), Industry Canada, Canada

Niall O Donnchu, Head of Telecommunications Division, Department of Communications, Marine & Natural Resources, Ireland

**12:45 - 14:30 Lunch Break**

**SESSION 7: Government Programmes and Rural Broadband**

14:30 - 16:15 In this session OECD governments will outline their policy initiatives in the area of rural broadband. Examples include demand aggregation schemes, financial intervention as well as how information is collected to inform policy making. In addition, case studies and practical examples of the provision of broadband to particular communities will be presented.

Chair: Roberto Carneiro, President of the Observatory for Innovation and Knowledge, Portugal

Simon Bryant, General Manager, Regional Communications Policy Branch, Department of Communications, Australia

Maria Häll, IT Policy Strategy Group, Ministry of Industry, Employment and Communications, Sweden

Peter Sere, General Director (Department of Market Analysis), Ministry of Informatics and Communications, Hungary

Stelios Sartzetakis, Chairman of the Scientific Committee of the Greek Broadband Task Force, Greece

**16:15 - 16:30 Coffee Break**

**SESSION 8: Rural broadband and its implications for the future of Universal Service**

16:30 - 18:00 This session will focus on the future of rural and remote broadband access in relation to universal service policies.

Chair: OECD Secretariat

Uri Olenik, Director General, Ministry of Communications, Israel

Dennis Weller, Chief Economist, Verizon, United States

David Cleavelly, Director of Cambridge Broadband, United Kingdom

**WORKSHOP DINNER:**

19:45 Transportation from the hotels to Palácio da Bolsa.

Dinner in the presence of the Minister of State and Minister for the Presidency.\*

*\* presence pre-scheduled; to be confirmed closer to the event.*





### 3. SOCIAL EVENTS

### 3.1. DOURO CRUISE AND DINNER AT PORT WINE CELLAR

At the end of the first day of the Workshop, the hosting country will offer all participants a short cruise in the Douro river, followed by a visit and dinner at Taylors – one of the oldest Port Wine Cellars/Lodges.

**DRESSING CODE: Casual wear.** Although cruise boats have inside seats, it is advisable for all participants attending the cruise to wear comfortable clothes and shoes, as well as warm coats/sweaters, as in October outdoor temperature is expected to fall considerably during the evening. Expect a 5 min walk between the docks in Gaia and the Lodge/Cellar.

#### DOURO CRUISE



An opportunity to admire the old city of Porto and the hustle and bustle of the Ribeira, its typical houses, the Cathedral, and so much more. Boarding at Cais da Ribeira quay. Cocktail on board

**Address and contacts:**

Douro Azul  
Rua São Francisco, 4 - 2º Dto  
4050-548 Porto  
Ph: +351 22 3393950 / Fx: +351 22 2083407  
[www.douroazul.com](http://www.douroazul.com)

#### TAYLORS

Port is the world's greatest fortified wine, produced in the valley of the Douro River, east of Oporto in Northern Portugal.

Taylor, Fladgate & Yeatman - founded in 1692 - is the last totally independent company of the original British Port houses still family owned and managed by descendants of the Yeatman and Fladgate families. All rooms enjoy views of the lodges or across the river to the spectacular old city centre of Oporto.

**Address and contacts:**

Taylor's Port Wine Cellar  
R. Choupelo, 250  
4400-088 V.N. Gaia  
Ph: +351 22 374 28 00 / Fx: +351 22 3705407



### 3.2. DINNER AT PALÁCIO DA BOLSA

At the end of the second day of the Workshop, the hosting country will offer all participants a dinner at the Palácio da Bolsa, with the presence of the Minister Assistant to the Prime Minister (pre-schedule, to be confirmed closer to the event).

**DRESSING CODE: Dark Suit**

#### **PALÁCIO DA BOLSA**

The Porto Commercial Association started building the Palácio da Bolsa, its seat and property in 1842. Throughout three generations, many masters and craftsmen worked towards the building of this 19th century palace in neoclassical style.

Classified as a National Monument, the Palácio da Bolsa, one of the city's and the region's main symbols and attractions, welcomes over 200 000 visitors every year.

A true visitors hall for the region, it is there that most State official receptions in the north of Portugal are held. The Palácio da Bolsa has hosted members of government and dignitaries from almost all the countries in the world and it was included in the candidacy of Old Porto to the title of World Heritage Site.

The dinner will be held at the Arabian Room, a spacious architectural setting conceived in a lively moorish styling. Considered to be the city's Reception Hall, glamorous parties have taken place there to honour Heads of State on official visits to Porto, from King Luís I to the current President.



#### **Address and contacts:**

Palácio da Bolsa  
Rua Ferreira Borges  
4050-253 Porto  
Ph: +351 223399000 / Fx: +351 223399090/1/2  
[www.palaciodabolsa.com](http://www.palaciodabolsa.com)



# 4. RECOMMENDED HOTELS

#### 4.1. HOTEL DESCRIPTION

##### QUALITY PORTUS CALE ★★★★★



Opened in March 2001 the hotel, with 72 comfortable rooms, is ideally situated, close to business and shopping city areas, with direct avenue connection to highway interface that take you to International Airport and exhibitions & Conventions Centres.

When staying here on business, guests will find a centre to provide necessary secretarial services, Internet access, computer facilities as well as special room amenities like coffee maker, minibar, data port phone and complimentary cable TV.

#### Address and contacts:

Quality Portus Cale Hotel  
 Av. da Boavista, 1060  
 4100-113 Porto  
 Ph: +351 22 6083900 / Fx: +351 22 6083906  
[www.choicehotelsportugal.com](http://www.choicehotelsportugal.com)

##### LE MERIDIEN PARK ATLANTIC HOTEL ★★★★★



Located at Avenida da Boavista, one of the most modern residential areas of the city's new business centre, the Hotel is only 20 minutes away from the Airport and 10 minutes away from the beautiful beaches of Foz.

The Hotel's quality and prestige are revealed by its fully equipped 232 rooms, several meeting rooms and other additional services

#### Address and contacts:

Le Meridien Park Atlantic Hotel  
 Av. da Boavista, 1466  
 4100-114 Porto  
 Ph: +351 22 6072500 / Fx: +351 22 6002031  
[www.lemeridien-oporto.com](http://www.lemeridien-oporto.com)

**PORTO PALÁCIO HOTEL ★★★★★**

Located in the new City Centre, at Avenida da Boavista, the Hotel offers 250 comfortable and fully equipped rooms. Also available are rooms for the handicapped and non-smoking and executive floors. The Health Club with heated swimming pool, the latest bodybuilding equipment, aerobics and step classes, squash, sauna, Jacuzzi, Turkish bath, massage and pool bar.



**Address and contacts:**

Porto Palácio Hotel  
Av. da Boavista, 1269  
4100-130 Porto  
Ph: +351 22 608 66 00 / Fx: +351 22 600 63 97  
[www.hotelportopalacio.com](http://www.hotelportopalacio.com)

**SHERATON PORTO HOTEL & SPA ★★★★★**



Opened in November 2003, the Sheraton Porto Hotel & Spa was the first five-star hotel to open in Porto in the last 11 years. Its 266 spacious guest rooms and suites feature High Speed Internet Access and LCD/TFT TV's in the Club Level rooms. Its Junior Suites on the 12th floor feature balconies with beautiful views of the city below. Daily laundry service and 24-hour delivery service are both available as well.

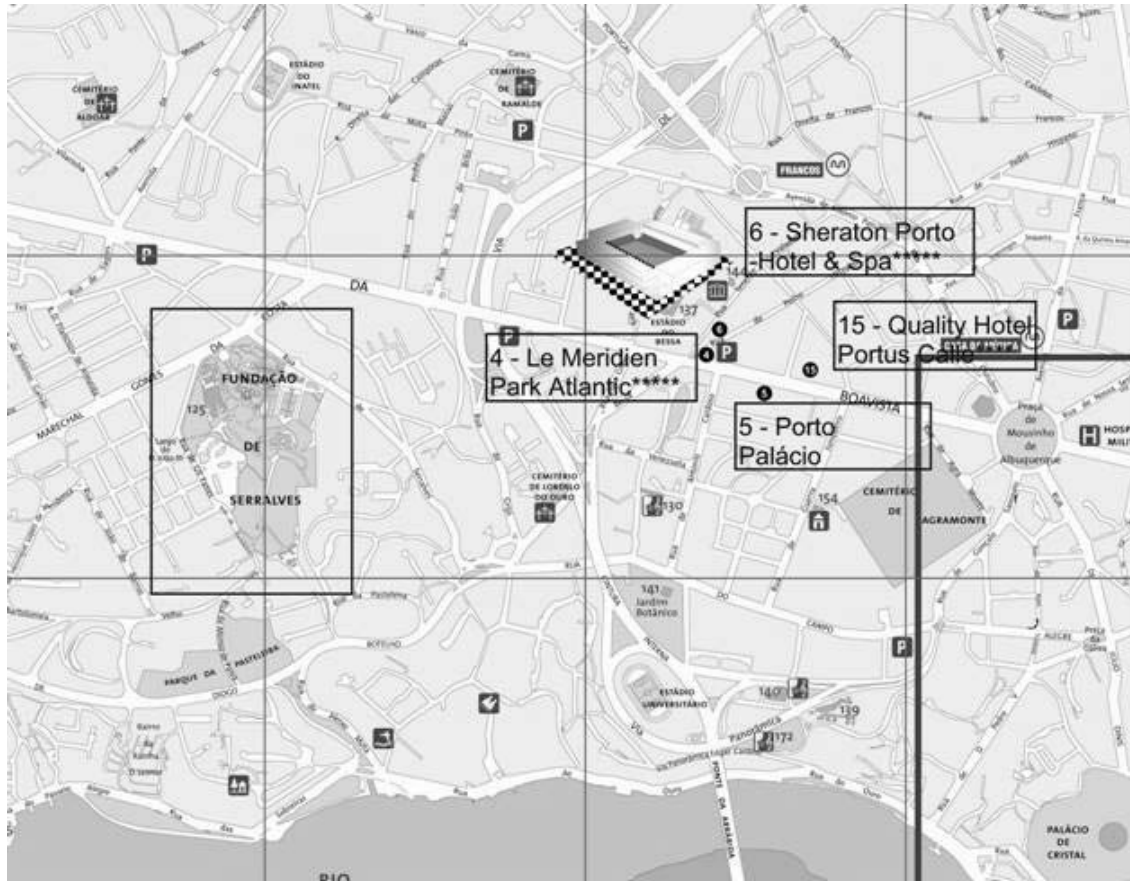
"Show cooking" concept with Portuguese and international flair at its restaurant. Piano bar and cocktail lounge. Spa and wellness centre for body and beauty treatments, indoor swimming pool, health club and fitness center.

**Address and contacts:**

Sheraton Porto Hotel & Spa  
R. Tenente Valadim, 146  
4100-146 Porto  
Ph: +351 22 6060981 / Fx: +351 22 6060982  
[www.sheraton.com/porto](http://www.sheraton.com/porto)

## 4.2. HOTEL LOCATION

All the recommended hotels are located near Avenida da Boavista, in the new center of Porto.



## 4.3. HOTEL RATES

The rates presented are special rates defined by each hotel exclusively for the OECD Workshop, for reservations and payments by the appointed local agency.

|    | Hotels        | Rates (EUR/night) |               |
|----|---------------|-------------------|---------------|
|    |               | Single            | Double / Twin |
| 4* | PORTUS CALE   | 71,0              | 78,5          |
| 5* | MERIDIEN      | 100,0             | 115,0         |
|    | PORTO PALÁCIO | 115,0             | 130,0         |
|    | SHERATON      | 120,0             | 130,0         |

*\* WITH BREAKFAST  
ALL TAXES INCLUDED*

For participants who want to stay at the recommended hotels and benefit from these rates, please send reservations orders and hotel payments to the local agency indicated in the registration form.

To start this process, please fill section “3. Reservation for accommodation” of the **Registration Form** as follows:

1. checking the “*I want to make reservation and payment through your agency*” box
2. indicating the hotel required, as well as your date of arrival / departure and type of room
3. indicating all additional elements requested in section 3

Should you choose this option, please do send your registration to the agency as soon as possible in order to assure the best reservations. Furthermore, as October is usually a month of high occupation rates in the city of Porto, the recommended hotels will only maintain pre-reservations for the Workshop participants until 13<sup>th</sup> September. From this day on, reserves on the recommended hotels will be made with no guarantee of vacancy and rates.

In case you prefer to make your own reservations and payment (eg. in the improbable case you find even more favourable rates through your own agency or should you prefer to have your accommodation in any other hotel, etc.), please fill the section “3. Reservation for accommodation” of the **Registration Form** as follows:

1. checking the “*I have made reservation and payment on my own*” box



## **5. TRANSPORTATION**

## 5.1. AIRPORT – RECOMMENDED HOTELS

As the airport is located about 15 km from the city centre, you have the following options regarding transportation to your hotel:

**Taxi** - A taxi will cost between EUR 18 and EUR 20 and the journey will last roughly around 15 and 20 minutes.

**Aerobus** - There is a bus that, each half hour, makes the journey from the airport to the city. This journey lasts around 30 minutes and it costs EUR 2.60.

## 5.2. RECOMMENDED HOTELS – WORKSHOP AND SOCIAL EVENTS

Transfers will be offered by the hosting country organisation from the recommended hotels, as follows:

### 25<sup>th</sup> October 2004

*Recommended hotels – Workshop location*  
*Workshop location – Recommended hotels*

*Recommended hotels – Douro cruise departure location*  
*Port Wine Cellar – Recommended hotels*

### 26<sup>th</sup> October 2004

*Recommended hotels – Workshop location*  
*Workshop location – Recommended hotels*

*Recommended hotels – Palácio da Bolsa*  
*Palácio da Bolsa – Recommended hotels*

All transfers from the recommended hotels will always depart from the following location:

**Sheraton Porto Hotel & Spa**  
**R. Tenente Valadim, 146**

*Transfer departure times will be indicated closer to the event*

## **6. OTHER USEFUL INFORMATION**

## **6.1. USEFUL CONTACTS**

### **- TOURISM OFFICE**

#### **City Council Tourism Office- Central**

Rua Clube dos Fenianos, 25  
4000-172 Porto  
22 339 34 70/2  
223 323 303

[turismo.central@cm-porto.pt](mailto:turismo.central@cm-porto.pt)  
[www.portoturismo.pt](http://www.portoturismo.pt)

Monday to Friday 09.00-19.00

Saturday, Sunday and Holidays 09.30-18.30

#### **TOURIST INFORMATION SERVICE (FREE LINE)**

Tel: 800 296 296

### **- RESTAURANTS**

RÉGIUS BARROCO - Rua de S.João, 46, 1º, Porto - Tel: 222 052 145  
OS RAPAZES - Largo do Castelo, 39, Leça da Palmeira - Tel: 229 953 380  
D. MANOEL - Avenida Montevideu, 384, Porto - Tel: 226 170 179  
OS LUSÍADAS - Rua Tomás Ribeiro, 257, Matosinhos Tel: 229 378 242

*D.TONHO - Rua Cais da Ribeira, 13, Porto -Tel: 222 004 307*

*FOZ VELHA – Esplanada do Castelo, 141 – Foz do Douro/Porto – Tel: 226 154 178*

### **- EMERGENCY NUMBER: 112**

### **- HOSPITALS**

Hospital Sto António - Rua Prof. Vicente José de Carvalho, Porto Tel: 222 077 500  
Hospital S.João - Avenida Prof. Hernâni Monteiro, Porto Tel: 225 512 100  
Hospital Pedro Hispano – Matosinhos Tel: 229 391 000

### **- POLICE**

Rua Augusto Rosa, Porto Tel: 222 006 821 / 222 088 518

### **- TRANSPORTS**

Airport: Tel: 229 432 400  
Trains: Tel: 808 208 208  
Bus: Tel: 808 200 166  
Subway: Tel: 808 201 126  
Táxis: Tel: 225 073 900

## 6.2. PRE-TOURS

Participants arriving earlier in Porto may join the following suggested pre-tours.

Should you be interested in any of the tours, registration and payment should be sent to the local agency indicated in the registration form. To start this process, please fill the first column of section "2. *Events I will attend*" in the registration form accordingly.

### 1 half day pre-tour PORTO CITY

24 October – 2.30 p.m.

Sightseeing tour to the city of Porto with professional guide in the chosen language with panoramic bus tour through the main streets of downtown and also by the river and sea: Batalha Square, Santa Catarina Street, Passos Manuel Street, Aliados Avenue, Carmo Street, Tower of Clérigos, Sto. António Hospital, Cristal Palace, Boavista Roundabout, Foz, Marginal, cross of D. Luís Bridge and overlook of Ribeira do Porto, looked from Gaia, on the other side of the river Douro.

Return to Porto and guided tour to Stock Exchange Palace and/or S. Francisco Church.

- This tour will be done in very comfortable coaches, with air-conditioning, driver and touristic guide.
- Duration of tour: 4 hours approx.
- Entrances in museums and monuments are not included.
- Price includes guide and transport.

**Price (per participant, in EUR):** 14.28 € (VAT Included)

**Minimum number of participants:** The prices have been calculated for a minimum of 50 persons.

### 1 day pre-tour DOURO VALLEY

23 October – 8.30 a.m.

Declared World Heritage by UNESCO, this region is unique, full of contrasts and shows, in the slopes facing RIO DOURO, centuries of man's work to shape them into the needed land to plant the vineyards and to produce the world famous VINHO DO PORTO. Visit the cradle of PORT WINE, triangle limited by VILA REAL, RÈGUA and LAMEGO, as well as of the world famous rosé current wine, the MATEUS ROSÉ.

- This tour will be done in very comfortable coaches, with air-conditioning, driver and touristic guide.
- Entrances in museums and monuments are not included.
- This price includes guide, transport and lunch.
- The menu for lunch includes: Hors d'oeuvre, soup, 1 meat OR fish course, 1 dessert, wines, water, refreshments and coffee.

**Price (per participant, in EUR):** 57.72 € (VAT included)

**Minimum number of participants:** The prices have been calculated for a minimum of 50 persons.